



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

October 3, 2016

Subject: Resubmission and Adjustment of Claims for Select AID Codes

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting claims for new aid codes 4S, 4N and 4W. This error caused some claims to erroneously deny. Some claims were also erroneously paid. This error affected claims for dates of service from January 1, 2012, through January 29, 2016.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit or adjust the affected claims. Resubmissions will appear on *Remittance Advice Details* (RAD) forms beginning September 29, 2016, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the 5th and 6th digits of the CCN. Adjustments will appear on RAD forms beginning October 13, 2016, with RAD code **0893: Retroactive rate adjustment**.

These recoveries are authorized under the provisions of *Welfare and Institutions Code* (W&I Code), Sections 14176 and 14177, and *California Code of Regulations* (CCR), Title 22, Section 51458.1(a)(1). In addition, the W&I Code sections authorize DHCS to enter into repayment agreements with providers or offset overpayments against the amounts due. If the total warrant amount is not sufficient to offset the recovery, the negative balance will be converted to an accounts receivable transaction and subtracted from future Medi-Cal reimbursements.

If you disagree with any of these resubmissions or adjustments, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions or adjustments, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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