



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

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November 3, 2016

Subject: Resubmission of Claims Billed with Short Arm Splint

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting claims billed with CPT-4 code 29125 (application of short arm splint [forearm to hand]; static) and with modifiers AG, SA or U7. This issue caused claims to erroneously deny with Remittance Advice Details (RAD) code **0107: Pre-operative visit is included in reimbursement for surgery** or RAD code **9861: Claim is not payable due to another service paid on same date of service**. The issue affected claims for dates of service from September 1, 2014, through June 27, 2016.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions will appear on RAD forms beginning November 3, 2016, with Claim Control Number (CCN) roll number 55. The roll number combines the fifth and sixth digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P34532