



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
820 Stillwater Road
West Sacramento, CA 95605

www.xerox.com/govhealthcare

December 12, 2016

Subject: Resubmission of Erroneously Denied Breast Cancer and Cervical Cancer Claims

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting certain claims billed with the following CPT codes for breast cancer and cervical cancer.

10022	57452	58110	77031	99241
19102	57454	76098	77032	99242
19103	57455	76645	77055	99243
19295	57456	76942	77056	

This issue caused claims to erroneously deny with Remittance Advice Details (RAD) code **0095: This service is not payable due to a procedure, or procedure and modifier, previously reimbursed**. The issue affected claims for dates of service from December 23, 2013, through June 27, 2016.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) resubmitted the affected claims. These resubmissions appeared on RAD forms beginning December 1, 2016, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the fifth and sixth digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.

If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P34498