



Tanya E. Schuhmeier
Director, Provider Relations
California MMIS

Xerox State Healthcare, LLC
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www.xerox.com/govhealthcare

December 9, 2016

Subject: Resubmission of Erroneously Denied Claims for Select Codes

Dear Provider:

The Department of Health Care Services (DHCS) identified a claims processing issue affecting the following procedure codes:

90837 G0176 G9001 G9012 H0045

S5110 S9123 T1005 T2022 T2025

This issue caused claims to erroneously deny with the following Remittance Advice Details (RAD) codes:

0008: The provider of service is not eligible for the type of services billed.

0031: The provider was not eligible for the services billed on the date of service.

0225: This is an incorrect procedure code and/or modifier for this service. Please resubmit.

0330: Provider type is invalid for claim type. Resubmit with correct claim form or provider number.

9594: This is an invalid hospice procedure/revenue code.

The issue affected claims for dates of service from October 23, 2009, through May 31, 2016.

No action is required on your part. Xerox State Healthcare, LLC (Xerox) will resubmit the affected claims. These resubmissions appeared on RAD forms beginning December 1, 2016, with Claim Control Number (CCN) roll number **55 (Resubmit)**. The roll number is the fifth and sixth digits of the CCN.

If you disagree with any of these resubmissions, you may submit a *Claims Inquiry Form* (CIF) within six months of the new RAD date or you may submit an *Appeal Form* within 90 days of the new RAD date. For CIF completion instructions, please refer to the *CIF Completion* and *CIF Special Billing Instructions* sections in the appropriate Part 2 manual or on the Medi-Cal website (www.medi-cal.ca.gov). For *Appeal Form* completion instructions, please refer to the *Appeal Form Completion* section in the appropriate Part 2 manual or on the Medi-Cal website.



If you have questions regarding these resubmissions, please call the Telephone Service Center at 1-800-541-5555, option 5, followed by option 6.

Sincerely,

Tanya E. Schuhmeier

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Reference Number: P29635